



# CipherUniversity

## Master your CipherHealth Programs with Self-Paced Learning

Unlock the full potential of your CipherHealth programs with CipherUniversity, your go-to learning platform for mastering products, boosting efficiency, and driving exceptional patient outcomes. Designed with healthcare leaders and staff in mind, CipherUniversity provides self-service resources, structured certification paths, and actionable learning tools to ensure you get the most out of CipherHealth technology.

## CipherUniversity empowers advanced learning through:



### Comprehensive Learning Hub

Access in-depth product knowledge as well as traditional training sessions.



### Curated Certification Paths

Achieve expertise through learning paths designed to enhance team skillsets.



### Real-Time Problem Solving

Empower your team with tools to resolve issues efficiently and independently.



**Contact your Customer Success Manager to access CipherUniversity.**

## Transform Learning, Transform Care.

Discover how CipherUniversity can transform your organization by improving team collaboration, streamlining care delivery, and empowering staff with access to cutting-edge training and education.

## Key Benefits

### Increase Product Mastery

- Learn to leverage CipherHealth features effectively for better patient outcomes.
- Stay updated with the latest best practices and advanced strategies.
- Gain confidence in using tools to streamline hospital operations.

### Promote Self-Sufficiency

- Access step-by-step courses to troubleshoot common challenges.
- Reduce reliance on support teams for common inquiries.
- Build independence with intuitive learning tools and resources.

### Enhance Operational Efficiency

- Optimize processes with expert guidance and digital tools.
- Improve staff productivity by promoting continuous learning and application.
- Save time and effort with on-demand video tutorials and demos.

### Strengthen Healthcare Outcomes

- Use data insights to make informed decisions and enhance patient care.
- Empower staff with modern strategies for engagement and communication.
- Ensure timely follow-ups for unresolved patient issues.

**CipherUniversity is your partner in education, ensuring you and your team succeed.**

The image displays three devices showcasing the CipherUniversity learning platform. The desktop screen shows the homepage with the CipherHealth logo, a 'Discover Catalog' button, and a 'Learning Paths' section. The tablet screen shows a 'Learning Paths' course titled 'CipherRounds - Product Deep Dive'. The smartphone screen shows a 'Care Recordings Knowledge Check' quiz.

**CipherUniversity**  
Learn to deliver more personal, intelligent and timely care.

**Learning Paths**  
Explore curated sets of courses for a tailored learning experience

**CipherRounds - Product Deep Dive**

**Care Recordings Knowledge Check:**  
1 of 3  
What is a primary function of Care Recordings feature for CipherOutreach programs?

- ☐ To provide automated appointment reminders only.
- ☐ To serve as a legal recording for compliance audits.
- ☐ To replace all forms of written patient communication.
- ☐ To deliver personalized audio instructions to patients.

**Conducting a Patient Round with CipherRounds**  
This Learning Path will walk you through how Conduct a Patient Round:

1. Effective Introduction of CipherRounds Technology
2. Purposeful Rounding with CipherRounds
3. Navigating CipherHealth's Patient Profile
4. GenAI Rounding Summaries
5. Conducting a Patient Round Using the CipherRounds Technology

**Contact your Customer Success Manager to start your learning journey today!**