



CipherHealth AI Insights



How Care Teams Use AI Insights Every Day



Before a Round

Nurses quickly review key highlights from past interactions—saving time and walking in with a clear understanding of what matters most to the patient.



Monitoring the Unit

Unit leaders use AI Insights to spot trends across patients—helping them understand satisfaction, surface common concerns, and act fast to support their team.



Post-Discharge Follow-Up

Callback teams get instant context on prior feedback and open issues—making it easier to build on past conversations and keep follow-ups personal and consistent.

Support Every Interaction With the Right Context

Care teams often juggle patient data scattered across systems, making it hard to deliver connected, personalized care. AI Insights bridges that gap by pulling together insights from the past 3 months of interactions—captured through CipherRounds and CipherOutreach—into one clear, concise view.

With a high-level summary and visual timeline, care teams can quickly absorb what's most important—what's going well, what needs attention, and what's already been discussed. It saves time digging through notes and helps staff walk in informed, confident, and ready to build on past conversations—creating stronger connections and a better experience for every patient.

AI Insights allows healthcare teams to:



See the full picture of the patient journey: Combine insights from rounding and post-discharge outreach into one unified summary to understand the complete care experience and ensure continuity of care.



Personalize interactions: AI Insights surfaces key insights from the patient's recent experience—what's going well and what needs attention—so care teams can quickly tailor each conversation based on relevant context, not just the chart.



Address opportunity areas: Identify and act on key areas for real-time service recovery to enhance patient satisfaction.



Save time: Streamline preparation and reduce the effort spent on gathering patient data, allowing more time for direct patient care.

Key Benefits

Deliver a More Personalized Patient Experience

Make every interaction feel intentional, connected, and patient-centered.

- Quickly reference past rounds and feedback to tailor conversations
- Avoid repeat questions and make patients feel seen and heard
- Build on past interactions to strengthen trust and satisfaction

Streamline Workflows & Save Time for Care Teams

Surface what matters most—without toggling between tools or digging through charts.

- AI-generated summaries and visual timelines offer an instant snapshot of the last 3 months
- Clearly labeled interaction types help teams scan and prep faster
- Less time spent searching, more time spent connecting

Improve Service Recovery & Proactive Care

Spot patterns, address concerns early, and close the loop with confidence.

- Identify recurring patient issues before they escalate
- Use past feedback to resolve outstanding concerns during callbacks or rounds
- Support continuous improvement and a more responsive care culture

Strengthen Team Alignment & Patient Trust

Create a shared understanding across the care team so patients feel the support of one connected voice.

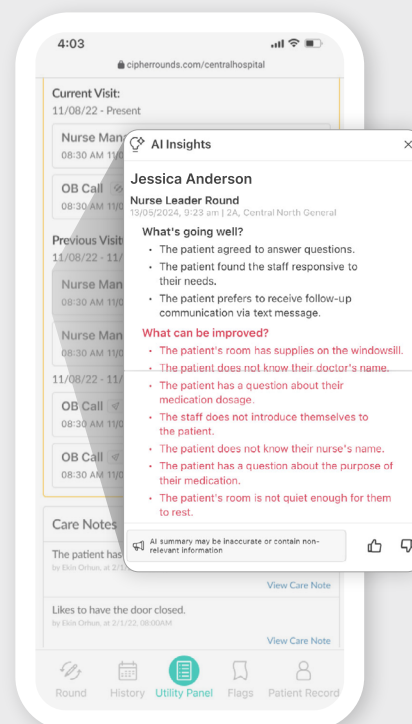
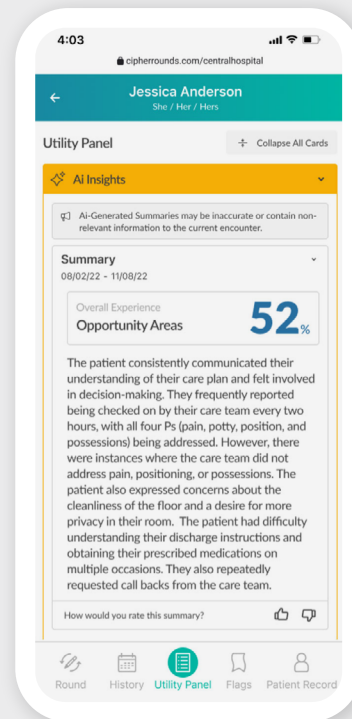
- Everyone sees the same summary, making handoffs smoother and more consistent
- Patients no longer have to repeat themselves, building confidence and trust
- Enables more cohesive care delivery across roles and touchpoints

Access Real-Time Patient Insights

Quickly understand what's happening now—plus what's happened before—so nothing slips through the cracks.

- View current and recent feedback in one centralized summary
- Spot trends and concerns as they emerge, enabling timely action
- Create a feedback loop between care teams to avoid information gaps

Get started today.



See Recent Interactions

Review each patient's rounding and outreach history to prepare for upcoming rounds and follow-ups.